



Hawaii Travel Information

You are about to embark on an exciting and enjoyable travel experience.
Please read this information carefully before you depart for your trip.

Luggage Restrictions

On this tour you may be allowed one personal checked item and/or one personal carry-on item. Check with your group leader on whether checked bag fees are included. Consult your airline's website for up-to-date restrictions on baggage including number of bags, fees, weight and dimension regulations, and carry-on guidelines. Standard airline regulations state that checked luggage be no more than 50 lbs. and 62 linear inches (L+W+H)

If your carry-on item is a musical instrument within the allowed measurements, you may or may not be allowed to bring a small second carry-on item, depending on individual airline policies on the date of travel.

Please ensure that your carry-on does not contain sharp objects (scissors, nail clippers, etc.). Liquids, gels, lotions or similar items and containers must not exceed 3.4 ounces/100 ml and must fit comfortably in a quart-size, clear plastic, zip-top bag (if in carry-on luggage). There is no volume limit to these items if they are in checked luggage. All prescription medications needed during the tour should be packed in your carry-on luggage. Do not lock your suitcase or checked instrument case, as customs agents must be able to open it. Do not pack film in your checked luggage, as security x-ray machines will damage it.

What to pack

Casual clothing is appropriate for the majority of your tour. Your director will review your required tour and performance attire. You will need comfortable walking shoes and a sweater for evenings and cooler days. Depending on your destination, a windbreaker or waterproof jacket and a collapsible umbrella are also good additions.

Helpful items to bring

Camera

Plastic bags: For wet washcloths or bathing suits.

Toiletries: Soap and shampoo bottles provided by the hotels are very small. We suggest you bring your own.

Sunscreen: Use sunscreen and re-apply it liberally all day long.

Beach towel: Some hotels charge for use of towels.

Closed-toed shoes: Hawaii tours tend to involve a lot of walking and potentially hiking, if included.

Medication and Illness

If you take a prescription drug, be sure to bring a sufficient supply for the entire trip. Carry your prescription drugs with you and not in your checked luggage. You should also carry your written prescription separately, in case you lose your supply. If you feel ill during the tour, please immediately notify your tour leader or chaperone.

Departure Day

Without the following items, you will not be allowed on the airplane.

1. Boarding pass: You will get your boarding pass upon check-in at your airport.

2. Photo Identification: Have your photo ID ready. A valid government-issued picture ID (REAL ID, enhanced driver's license, passport, or military ID) is required of all passengers 18 years of age and older for check-in.

3. Luggage Tag: Prior to arrival at the airport, be sure that your Gateway luggage tag is attached to your checked luggage. All bags must be clearly labeled with each passenger's name. Please check to make sure that any and all luggage tags match the passenger name.

Airline Check-in

Upon arrival at the airport, you will assemble as a group for check-in. You will need your government-issued photo ID (if 18+ years old) to receive your boarding pass. Your boarding pass will list your flight number, departure gate, boarding time, departure time, and seat assignment. If your itinerary includes multiple flights, you will receive two or more boarding passes. You will also receive a luggage claim check (if checking luggage) – please ensure that your luggage is checked to your final destination. After check-in you may proceed through security to the boarding gate. All personal items are subject to search. Be sure to keep your boarding passes accessible when boarding your flight.

Luggage fees

Check with your group leader on whether checked bag fees are included in your tour. All airlines require a credit-card for payment of checked bags. Work with your tour leaders on options (visa gift cards or boosters/chaperones can pay for groups of students with a credit card).

Seat Assignments

Airlines are responsible for your seat assignment. Gateway cannot guarantee seat assignment requests. We do not recommend switching seats during the boarding process or while in flight.

Connecting Flights

If you have a connecting flight, your luggage will be checked through to your final destination, unless otherwise noted.

Frequent Flyer Numbers

Most airlines have a frequent flyer program. Once you know which airline you are traveling on, you may sign up for their frequent flyer program. If you already have a frequent flyer number for the airline on which you are flying, enter the number on your profile on the My Gateway system and present it to the agent upon check-in. Keep your boarding passes. After the tour, if the airlines does not credit your frequent flyer miles, you will need your boarding pass to prove that you traveled on the flights.

Tour Manager, Guides, Drivers

Gateway Tour Manager: To ensure a smooth and successful tour, Gateway sends a Gateway Tour Manager with every group. Your Gateway Tour Manager will be responsible for the overall operation of the tour, ensuring that you receive everything that is included in your trip package.

City Tour Guides: Guided city tours in major cities are narrated by trained, licensed local city guides.

Motorcoach Drivers: Your driver's primary responsibility is to safely provide transfers while on tour.

Hotel

Room Assignments: Your group leader will assign rooms in advance. Please do not switch rooms without permission.

Porterage: Hotel staff will deliver your checked luggage to your assigned room upon arrival at the hotel, unless otherwise noted.

General Money Safety

In any large city in the U.S., theft and pick pocketing is a possibility. Please take the following precautions to ensure that your money is always safe:

- Do not keep all your cash and credit cards in the same place.
- When you are traveling as a group, be aware of the people around you. Pick pocketing can go easily undetected in the cover of a large group.

Tour Timings

Timing Itineraries: Before departure you will receive an itinerary that provides approximate times for daily events on tour. It is important to understand that actual times will vary as your tour progresses.

Daily Timings: Every day on tour, your Gateway Tour Manager will provide the next day's timings. Every time a stop is made on tour, your Gateway Tour Manager will announce the next departure time.

Promptness: To maintain scheduled appointments, and out of respect for your fellow travelers, it is important that you be on time for every departure.

Trip Etiquette

Motorcoaches: Please do not bring any messy foods on the coach and remove all waste from the coach each time you disembark. We also ask that you keep the two front seats opposite the driver available for guides and Tour Managers.

Hotels: Please respect other guests' needs and keep volume levels to a minimum.

Special dress codes: Pay careful attention to signs and postings, as some places do not admit persons with bare shoulders, shorts or immodest clothing. Your Tour Manager will advise when to be prepared for such situations.

Taking Pictures

There will be many wonderful opportunities to take pictures. There will be times, however, when it is impossible to stop the motorcoach for a perfect picture. If a photo stop is made, take your photographs quickly and return to the coach to remain on schedule. Please check at each location if picture taking is allowed as some places forbid it or ask for a donation to take pictures.

Weather in Hawaii

There are only 2 seasons in Hawaii: the summer months that extend from May to October and the winter months that run from November to April. The average daytime summer temperature is 85°F. The average daytime winter temperature is 78°F. Nighttime temperatures are approximately 10°F lower. The ocean temperatures are always warm; trade winds keep the islands cool and the humidity comfortable.

Hawaiian Time

There is no daylight-saving time in Hawaii. The differences between Hawaii and the mainland U.S. time zones are:

Pacific Standard Time is 2 hours ahead
Pacific Daylight Time is 3 hours ahead
Mountain Standard Time is 3 hours ahead
Mountain Daylight Time is 4 hours ahead
Central Standard Time is 4 hours ahead
Central Daylight Time is 5 hours ahead
Eastern Standard Time is 5 hours ahead
Eastern Daylight Time is 6 hours ahead

Telephone Calls

The area code for the State of Hawaii is 808. Call your local cell phone provider to confirm service in Hawaii. For emergency assistance dialing 911 will connect you to the police, fire and ambulance.

Ocean safety

Pay attention to signs that may be posted at local beaches that will alert you to rough sea conditions, rip currents, jellyfish, and high surf. Lifeguards are not always on duty at every public beach.

Have A Great Tour!